

# the hitchhiker's guide to quality assurance *the Sequel...*

**MUST-ATTEND  
SYDNEY SEMINAR  
OCTOBER 2004**

## Why you should attend:

"*the hitchhiker's guide to quality assurance – the Sequel*", like its predecessor, has been designed to serve the needs of laboratory personnel and end-users of data. It is not afraid to tackle and solve all of your difficult quality assurance questions. This year, three workshops will be held covering statistics for QC, method validation and proficiency testing.

The *statistics for QC* workshop will provide the laboratory community with the basic tools required to evaluate QC data.

These basic tools will be expanded on in the *method validation* workshop and the workshop will provide participants with a clear understanding of the validation process as well as providing guidance on calculating necessary performance characteristics.

The *proficiency testing* workshop will help participants understand the statistical approaches used in proficiency testing and show them how to interpret and effectively use

the results and evaluation from PT schemes.

A method validation forum will take place, where the TGA, NATA and IANZ will present their perspectives on this salient topic.

Requirements for method validation, what is really needed during an audit (and pre-audit), the way in which documentation should be presented, etc will be addressed by each organisation.

The presentations will be followed by a panel discussion. For organisations trying to come to grips with regulatory and/or accreditation bodies' method validation requirements this session is not to be missed.

These companies are proud to be associated with the RACI seminar and workshop

## Topics to be covered:

- Traceability
- Uncertainty
- Competent people
- Calibration
- Method validation
- Quality control
- Reference materials
- Reporting
- Auditing
- TQM

## Planned workshops on:

- Proficiency testing
- Method validation
- Statistics for QC

### Contact:

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or go to [www.lqms.com.au](http://www.lqms.com.au)

### Register

online using Visa,  
Mastercard, Bankcard or Amex  
at [www.lqms.com.au/news](http://www.lqms.com.au/news)



**MONDAY 25TH & TUESDAY 26TH OCTOBER 2004 AT THE LEHANY THEATRE  
NATIONAL MEASUREMENT INSTITUTE, BRADFIELD RD, LINDFIELD NSW 2070**